



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#10/B  
W. Lawson  
11/20/03

Applicants : David Johnston Lynch  
Serial No. : 09/475,448  
Filed : 12/30/1999  
For : RATINGS CONTROL SYSTEM WITH TEMPORARY  
OVERRIDE CAPABILITY AND CONFLICT RESOLUTIONS  
FEATURE  
Art Unit : 2611  
Examiner : Jason J. Chung

RECEIVED  
NOV 14 2003  
Technology Center 2600

Hon. Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action of May 08, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.

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Certificate of Mailing under 37 CFR 1.8  
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in a postage paid envelope addressed to:  
Hon. Commissioner for Patents, Alexandria, VA 22313 on the date indicated below.

Date: 11-7-03 By: Eliza Buchalczyk  
Eliza Buchalczyk

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